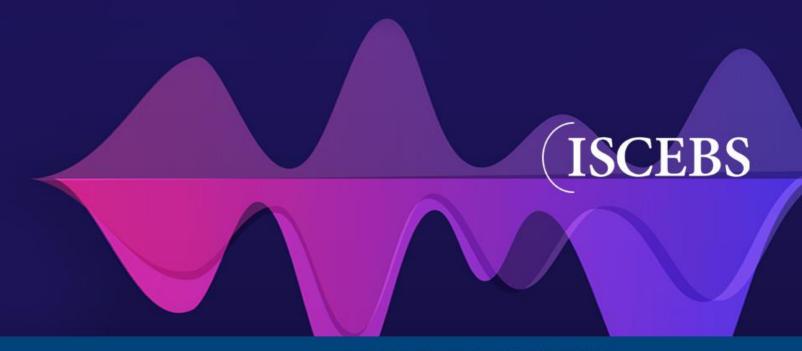
Financial Wellness and the Impact to Revenue, Expenses and Employee Engagement

George Morin, CEBS, PFP, AICB

Senior Relationship Manager RBC Royal Bank Duncan, British Columbia



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Ensuring Compliance and Mitigating Risks in Retirement Plan Management

February 26, 2025 1 p.m. ET

Fiduciary Process, Plan Design and Financial Wellness

March 26, 2025

1 p.m. ET

Lessons Learned from Implementing AI for HR Teams in 2025

April 1, 2025

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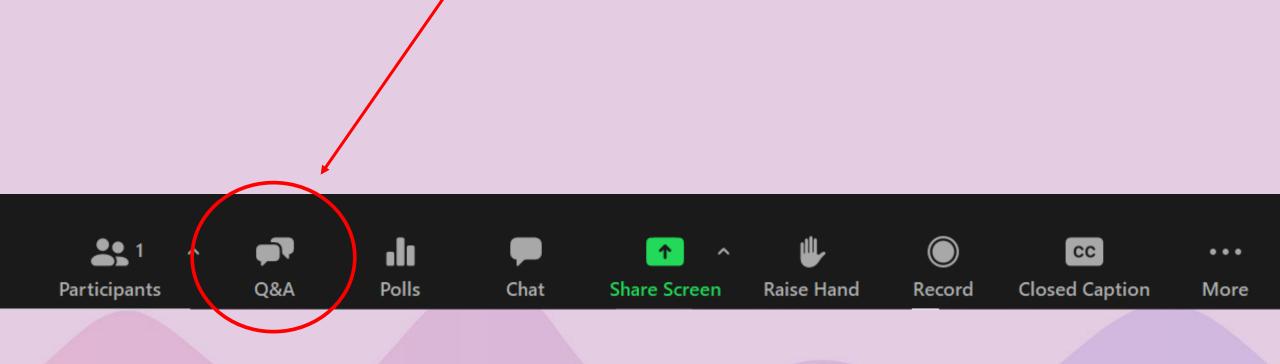
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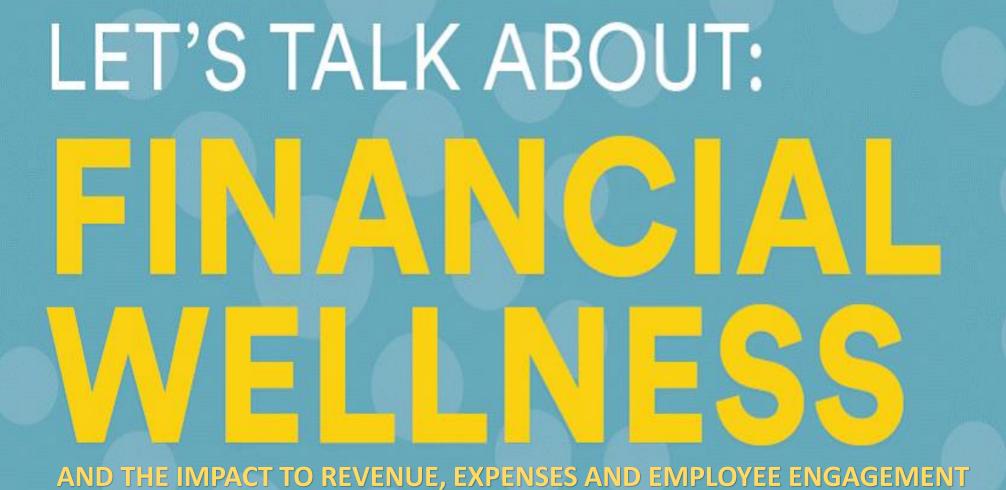
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Speaker Bio

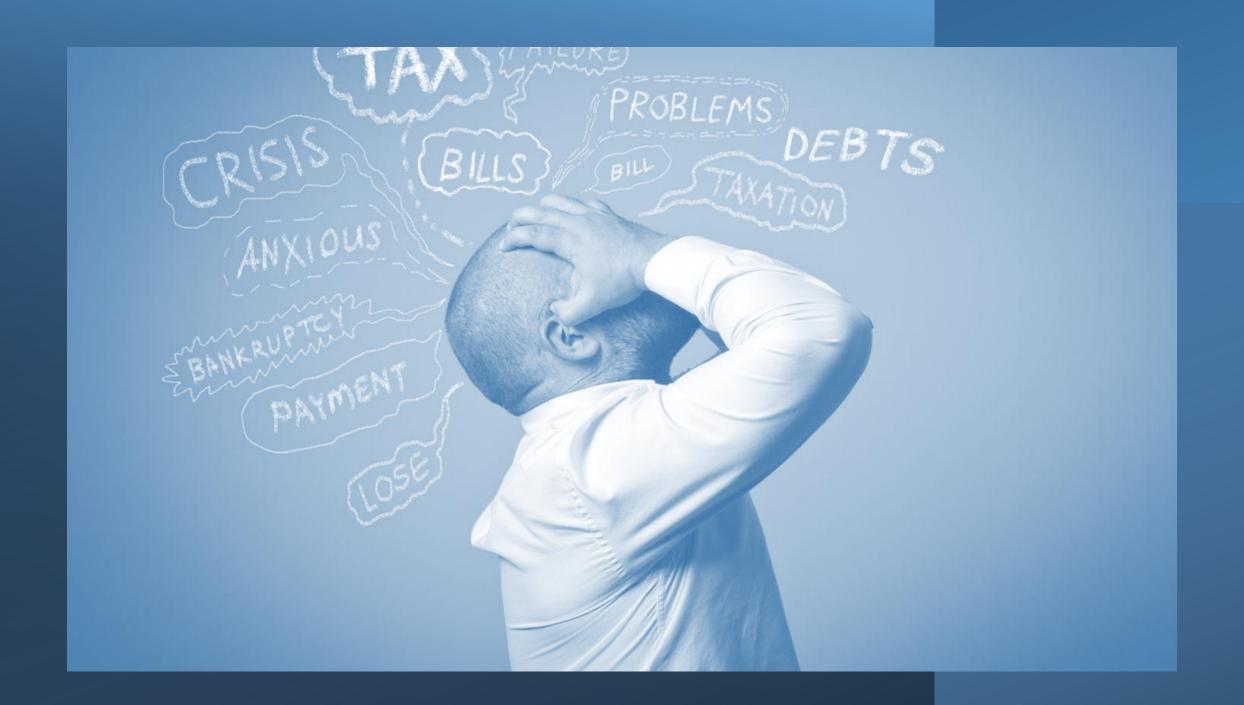


George Morin has 25 years of experience in the financial services industry in British Columbia, Alberta, Saskatchewan, and Manitoba. He supports both corporate and personal clients and for the past ten years has worked exclusively with employersponsored group savings plans. George has earned his AICB, PFP, and STI credentials. He has also earned his Certified Employee Benefit Specialist (CEBS) designation, a credential that is recognized in the employee benefits field for the depth and relevance of critical knowledge achieved. With a mindset of continuous learning, George brings a best-in-class financial wellness program, integrating the latest ideas, standards, and techniques that optimize plan benefits to sponsors and members in DC pension plans, DPSPs, RRSPs, and TFSAs. George draws on his 25 years of industry expertise and his membership in the International Society of Certified Employee Benefit Specialists, where he sits on the Board of Directors for his seventh term to tirelessly advocate for financial literacy programs in the workplace for the benefit of all employees. George resides in beautiful Lake Cowichan on Vancouver Island with his wife of 28 years.



Financial Stress is the #1 stress in Canada and USA







Impact to Revenue, Expenses, Employee Productivity and Engagement



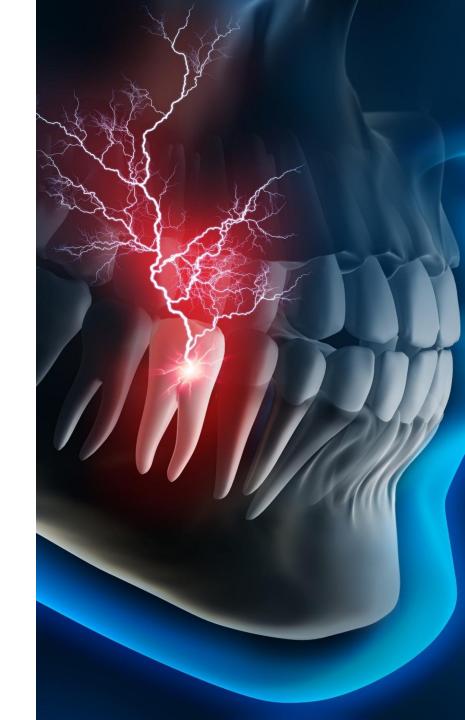
MEDICAL EXPENSES

- CHIROPRACTIC
- MASSAGE THERAPY



DENTAL EXPENSES

- CAVITY'S
- CROWNS
- ROOT CANALS



ACCIDENTS

- WCB
- STD & LTD

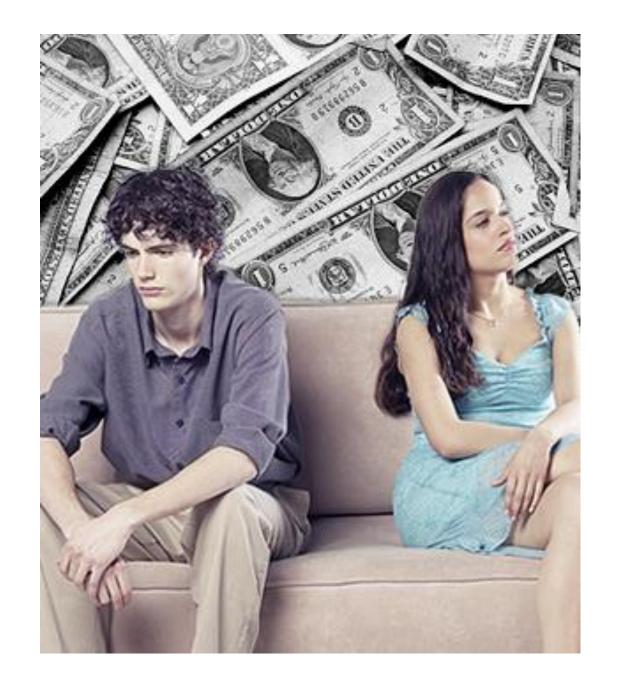


PRESCRIPTIONS

- OVER THE COUNTER
- OFF THE SHELF
- STREET



EAP



Additional health issues



75% to 90%



Impact to Revenue, Expenses, Employee Productivity and the governments response

CALCULATING THE COST OF EMPLOYEE FINANCIAL STRESS ON PRODUCTIVITY



For an organization with 200 employees, employee distraction due to financial stress could cost

\$1,000 per employee or just over \$200,000 every year.



that stress related o personal finances mpacts their workplace performance!



43% of 200 employees = 86 employees who are distracted by



of distracted employees say they spend 3.5 work hours per week on financial



we will use an average of 30 minutes)

54% of 86 employees = 47 employees spending 0.5 hours per week on financial issues



40 employees x 3.5 hours

+ 47 employees

x 0.5 hours =

each week

hours lost to financial stress



163.5 hours x 46 work weeks per year3 =

46% of 86 employees =

40 employees spending 3.5 hours

per week on financial issues

hours lost to

financial stress in one year



7.521 hours x average wage of \$27.664 =

lost in a year due to financial stress



This is a conservative estimate of the cost as it does not include other potential costs, such as the cost of absenteeism, turnover, or employees not retiring when expected. You could attempt to come up with a more specific cost for your organization based on a variety of factors or you can use the \$1,000 per employee figure as a benchmark.

\$1,000 per employee every year!



Home > Financial Consumer Agency of Canada

Financial literacy in Canada

From: Financial Consumer Agency of Canada

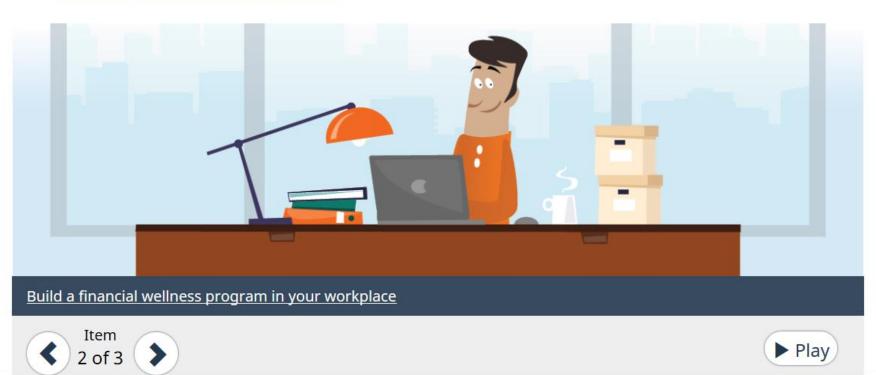


MENU **▼**

Home > Financial Consumer Agency of Canada

Financial literacy in Canada

From: Financial Consumer Agency of Canada



MENU ♥

Home > Financial Consumer Agency of Canada

Financial literacy in Canada

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How Money Smart Are You?



Vea esta página en español

Learn about everyday financial topics.



Jump to Resources





- Borrowing Basics
- > Building Your Financial Future
- > Buying a Home
- > Credit Reports and Scores
- Disasters Financial Preparation and Recovery

- > Making Housing Decisions
- Managing Debt
- Protecting Your Identity and Other Assets
- Using Credit Cards
- > You Can Bank On It

- Your Income and Expenses
- > Your Money Values and Influences
- Your Savings
- Your Spending and Saving Plan







FINANCIAL LITERACY MONTH



Financial Education needs to be multi-faceted



Poll

 How many servings of fruit and veg is recommended (HC, USDA, MDG, WHO) to eat per day for optimal health?

Poll

 How many servings of fruit and veg are people in North America eating per day? obesity. Despite these positive health benefits, **few adults meet the recommendations**.

Only 9% of adults ate the recommended amount of vegetables and 12% of adults ate the recommended amount of fruit, according to a <u>CDC analysis</u> of data from the 2015 Behavioral Risk



Division of Nutrition, Physical Activity, and Obesity

DNPAO Home

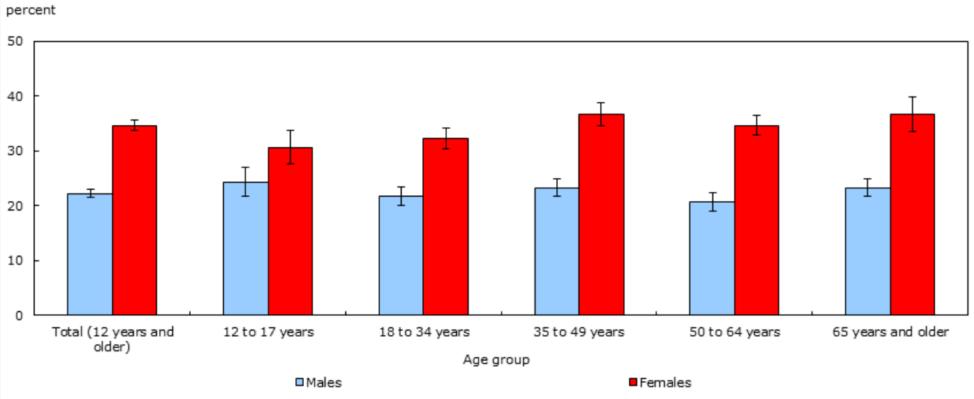
CDC Reveals That Only 10 Percent of Americans Eat Enough Fruits and Vegetables

The United States puts a massive amount of emphasis on its dietary guidelines and recommendations; they are the backbone for huge programs such as SNAP (formerly known as food stamps) and the school lunch program. Given that the country is so deeply into collecting and disseminating

The CDC recently revealed some of the most recents results of this sort, in the form of data about fruit and vegetable intake. (It's from 2019 data, just now processed and available.) This data shows insanely low numbers: 12.3 percent of Americans met their recommended intake of fruit, and 10 percent met their recommended intake of vegetables. But where did this data come from?

Less than 30% of Canadians get their 5 to 10

Chart 1 Fruit and vegetable consumption, five or more times per day, by age group and sex, population aged 12 and older, Canada, 2017



Note: Indicates the usual number of times (frequency) per day a person reported eating fruits and vegetables. Measure does not take into account the amount consumed.

Source: Canadian Community Health Survey, 2017.

In 2007, the Canadian government released Eating Well with Canada's Food Guide. This version of the food guide included specific recommendations regarding amounts and types of foods to consume from each of the four core food groups (fruit and vegetables, grain products, milk and alternatives, meat and alternatives). Some of the shifts uncovered by the UBC study were in line with recommendations, but many healthy food groups recommended in the 2007 guide either saw no increase (whole fruit, whole grains, fish and shellfish) or decreased (vegetables, fluid milk). This suggests that more effective efforts are needed to address barriers to healthier diets among Canadians.

Canadian's consumption of fruit and vegetables drops 13% in 11 years



How much did employers spend on workers' health benefits this year?



Workshops

EMPLOYEES
WANT
FINANCIAL
WELLNESS



Behavioral Economics = Budgeting



Credit literacy=DebtManagement



Onboarding and Annual Enrollment vs. Advising EE's specific to their needs



SETTING UP WORKSHOPS



THE
PREFERRED
DELIVERY
METHOD



SUPPORTING YOUR EMPLOYEES' FINANCIAL WELL-BEING

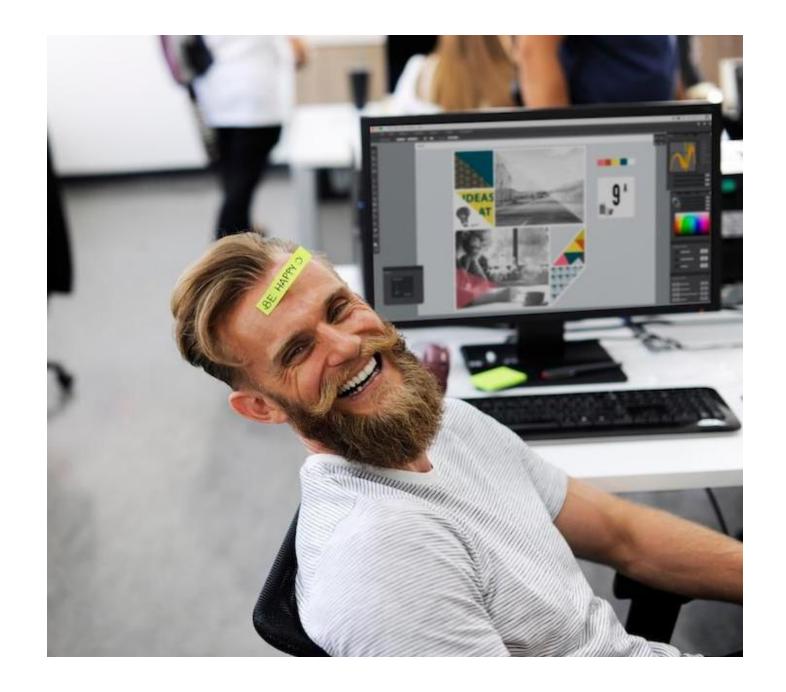


FINANCIALLY WELL EMPLOYEES SAVE YOU MONEY REDUCING YOUR BENEFIT EXPENSES



ROI – Measuring success of employee financial education

FINANCIALLY
WELL
EMPLOYEES ARE
PRODUCTIVE
EMPLOYEES
GENERATING
MORE REVENUE



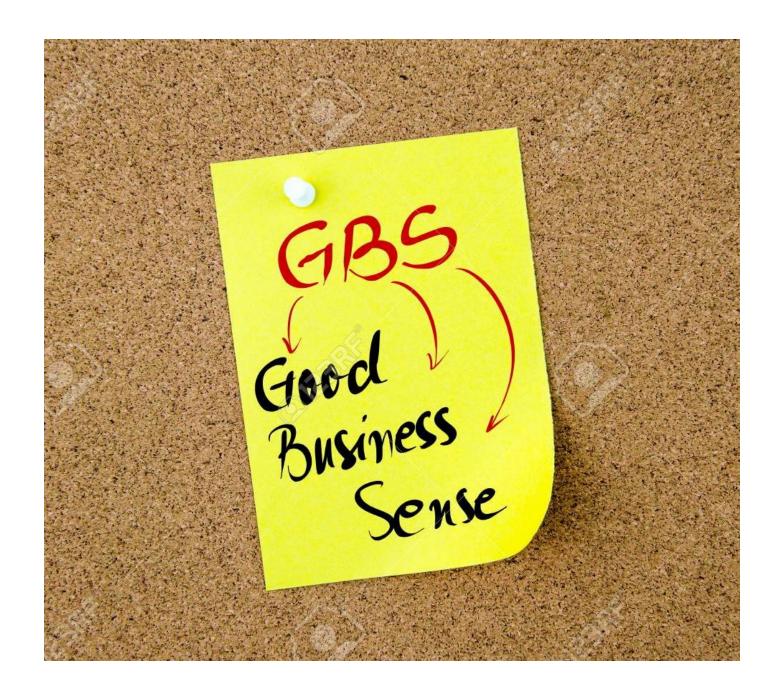
FINANCIALLY WELL EMPLOYEES SAVE YOU MONEY REDUCING YOUR BENEFIT EXPENSES



HAPPY
EMPLOYEES ARE
LOYAL
EMPLOYEES
REDUCING
TURNOVER AND
VACANCIES



THE BENEFITS ARE
CLEAR
Financial Wellness
programs in the
workplace makes
good business sense



Providing financial literacy is the icing on the cake



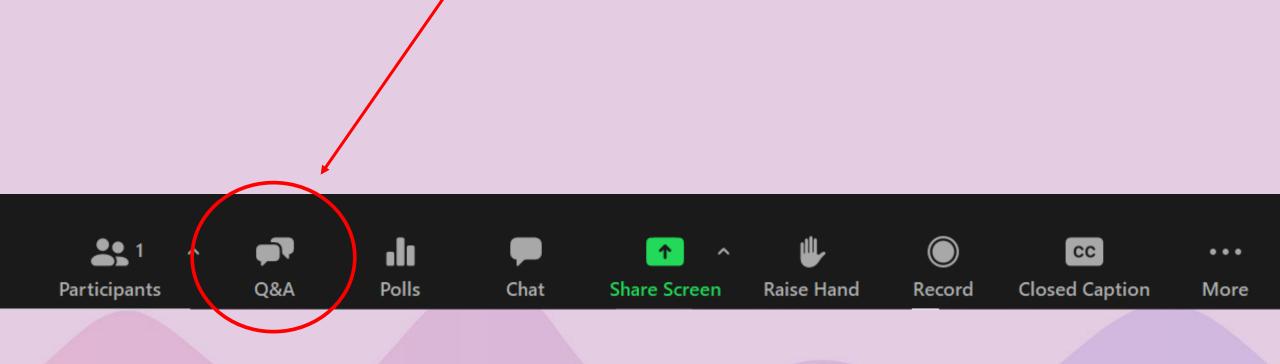
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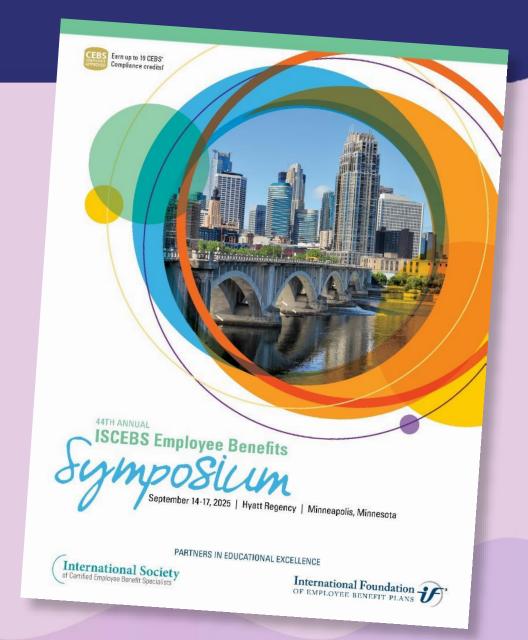
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